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Technology Center 2600

Date: May 21, 2004

Bourque & Associates, P.A.
835 Hanover Street, Suite 301
Manchester, NH 03104
Telephone: (603) 623-5111
Facsimile: (603) 624-1432

COMMISSIONER OF PATENTS
Alexandria, VA 22313-1450

Attorney Docket No.: DAVOX-144XX

Sir:

In re application of: Malcom B. Strandberg

Entitled: SYSTEM AND METHOD FOR PROVIDING AN AUTOMATIC TELEPHONE CALL BACK TO A
TELEPHONE LINE BEING USED TO ACCESS A COMPUTER NETWORK

Transmitted herewith is an amendment in the above-identified application. The
following checked items are applicable: (9) (pgs.)

[X] A Petition for Extension of Time for three months is hereby made, under
§1.136(a); a check in the amount of \$475 is enclosed per §1.17.

[] _____ is hereby appointed Associate Attorney by:
Registration No.:

Attorney of Record: Daniel J. Bourque

Registration No.: 35, 457

[X] Other: Request for Continued Examination with Suspension of Action (1 pg.)

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 2	- 3	=	x \$84.00 =	
Total 11	- 20	=	x \$18.00 =	
[] Multiple Dependent Claims (1st presentation)			+ \$280.00 =	
SUBTOTAL ADDITIONAL CLAIM FEE				
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				

[X] No additional claim fee.

[] Check number 13469 in the amount of \$995; specifically, \$385 for Request for Continued Examination, \$130 for Suspension of Action, and \$475 for 3-month EOT fee is enclosed.

[X] In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

[X] The Commissioner is hereby authorized to charge payment of any additional filing fees under §1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner of Patents, Alexandria, VA, 22313-1450 on May 21, 2004.

SUBMIT IN TRIPLICATE

Paul J. Kroon, Jr.
Attorney of Record: Paul J. Kroon, Jr.
Registration No. 51,902